

360°

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STAFF NEWSLETTER
Integrated Health and Social Services
University Network for West-Central Montreal

CATHERINE BOOTH
HOSPITAL

CLSC DE BENNY FARM

CLSC DE
CÔTE-DES-NEIGES

CLSC MÉTRO

CLSC DE
PARC-EXTENSION

CLSC RENÉ-CASSIN

CONSTANCE-
LETHBRIDGE
REHABILITATION
CENTRE

CÔTE-DES-NEIGES
BIRTHING CENTRE

DONALD BERMAN
MAIMONIDES
GERIATRIC CENTRE

FATHER-DOWD
RESIDENTIAL CENTRE

HENRI-BRADET
RESIDENTIAL CENTRE

JEWISH ELDERCARE
CENTRE

JEWISH GENERAL
HOSPITAL

MAB-MACKAY
REHABILITATION
CENTRE

MIRIAM HOME AND
SERVICES

MOUNT SINAI HOSPITAL
MONTREAL

RICHARDSON
HOSPITAL

ST-ANDREW
RESIDENTIAL CENTRE

ST-MARGARET
RESIDENTIAL CENTRE

Centre intégré
universitaire de santé
et de services sociaux
du Centre-Ouest-
de-l'Île-de-Montréal

Québec



RECENT NOMINATIONS

The following senior managers have been officially appointed. See the full list of appointments and the organizational chart: jgh.ca/en/CIUSSS-Administration



Daniel Amar

Associate Director of
Rehabilitation



Anne Lemay

Associate Director General of
Support, Administration and
Performance Programs



Ian Pellat

Associate Director of Finance
and Budget



Thaddeus Rezanowicz

Director of the Mental Health
and Addiction Program



Christine Touchette

Associate Director of the Support
Program for the Autonomy of
Seniors (SAPA)

IN BRIEF

Cavendish Express, the monthly newsletter of CSSS Cavendish, is taking a break for the summer months and will resume in September. Please submit your articles by September 1, 2015, for the first Fall edition. In the meantime, feel free to share any news you may have on our Intranet site (send to dana.kobernick.cvd@ssss.gouv.qc.ca).

The Scoop, published by the MAB-Mackay Rehabilitation Centre, will also be on hiatus for the summer.

THE PERFECT (TRANSFORMATIONAL) STORM

An excerpt from Dr. Rosenberg's latest blog. To see the complete blog post and stay fully informed, be sure to subscribe.

We are in the midst of a storm. The transformation of the healthcare system and of health care delivery will undoubtedly leave in its wake an entirely new world.

Making this transformation is not a single step and will not occur overnight. It will require restructuring how healthcare delivery is organized, measured, and reimbursed and this is what Law 10 is all about.

In our new healthcare network for West-Central Montreal, where is our focus now? The new team is concentrating on:

- 1 **Aligning the hospital and all community partners, physicians and other providers across the continuum of care**
- 2 **Utilizing evidence-based practices to improve quality of care and patient safety**
- 3 **Improving efficiency through productivity and financial management**
- 4 **Developing integrated information systems**

In the words of Dolly Parton, "Storms make trees take deeper roots." Once we find ourselves on the other side, we will be in a stronger position; our partnerships will be cemented and any obstacles will have been blown down. I am facing this storm, with you and for you.

LAWRENCE ROSENBERG, M.D., PH.D.
PRESIDENT AND CEO



DEDICATED TO TEAMWORK EXCELLENCE

MAB-Mackay Rehabilitation Centre clients and staff will be paddling the oars for a second year

It all began in early May when a number of MAB-Mackay Rehabilitation Centre staff members from various clinical disciplines, as well as blind and visually-impaired clients, got together to become part of the Caravela Dragon Boat Team.

Week after week, they have been hard at work, seeking to improve their paddling techniques to become stronger, faster and grow as a team. Their goal: to be ready to compete vigorously in various competitions including, among others, the Montreal Challenge Dragon Boat Competition next July 25th and 26th.

It should be noted that Caravela is the very first dragon boat team in Quebec to include blind and partially-sighted rowers.

OUR INTEGRATED NETWORK IMPLEMENTS THE INFO-SOCIAL SERVICE IN MONTRÉAL

Since June 1, 2015, Montrealers now have access to social services 24/7. In addition to the Info-Santé 811 line, the Info-Social help line offers a confidential psychosocial information phone service by qualified social workers.

"The Info-Social service improves the front-line social services offered in Montréal," explained Jean Paiement, Responsible for the Development of the Info-Social service at West-Central Health Montreal. "It complements the other existing social services. With the Info-Social help line, Montrealers can obtain answers to their questions, advice, or be properly directed, even before or after office hours, to other resources."

Just like Info-Santé, the Info-Social service is accessible 24/7 by calling 8-1-1. A new main menu allows the user to have his or her call directed to a nurse or a social worker.

A publicity campaign will first be deployed progressively among workers in the health network, and then to the general public.

The Info-Santé and Info-Social services of Montréal are administered by the Integrated Health and Social Services University Network for West-Central Montreal.

